

Date: 4/26/2021

Dear Yetti Owner,

Thank you for purchasing a Yetti. We hope that you are enjoying your unit and are truly creating your own legend with it.

We have been made aware of an issue with interior's built by Nelson Industries. In certain conditions where user error has occurred, an electrical short circuit may occur within the units Charge in Tow feature.

Please see the attached Technical Service Bulletin for complete details and photo examples.

If you would like to receive this free service kit/part, please contact: Voyager Industries, Inc at 1-800-980-4940 and reference the Yetti# TSB-014

We apologize for any inconvenience this may cause.

Regards,

Team Yettí Voyager Industries, Inc

Enclosure



Technical Service Bulletin 4/26/2021

Factory Authorized Repair

Title: Charge in Tow circuit protection

T S B - 014

Models: All Yetti's with interior's built by Nelson Industries

Introduction: In certain conditions where user error has occurred, the Charge in Tow feature

may develop an electrical short circuit.

Issue: The charge in tow circuit wire connecting the battery or battery stud to the vehicle plug is

not fused. If the tongue cord is damaged or shorted to ground, or if the pin is removed from

the break away switch for an extended period, an electrical issue may develop.

Applicable Units: All Yetti's with interior's built by Nelson Industries between the years of 2016 - 2021.

| 10 th Digit of | Model Year | |
|---------------------------|------------|--|
| VIN# | | |
| G | 2016 | |
| Н | 2017 | |
| J | 2018 | |
| K | 2019 | |
| L | 2020 | |
| M | 2021 | |

Action: Customers may choose to install the relay between the vehicle plug and battery themselves

by requesting a free of charge service kit #V007954 relay.

Warranty Process: Customers may contact a Yetti dealer of their choice and arrange for a warranty service

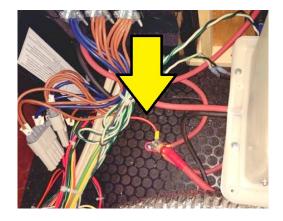
appointment to have the relay installed. Dealer may submit a warranty service invoice to

Voyager Industries.

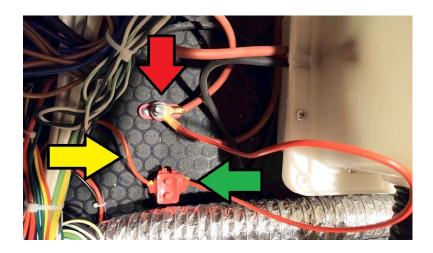
There are many variations of how the electrical systems were installed. On page #2 photos have been added along with general instructions showing how to add this relay to your unit. If you are uncomfortable performing this installation, please feel free to contact the closest dealer and schedule a service appointment.

Warranty Info:

| OP Code | DESCRIPTION | Time |
|---------|----------------------------------|--------|
| TSB-014 | Charge in Tow circuit protection | .5 hr. |



Note that the charge in tow wire in this Photo is pointed out with a Yellow arrow. This wire is usually a 10 gauge wire. The most common coloring is a Red with a Yellow stripe. On 2020 and newer models it connects to a red battery lug on the floor near the battery. On pre-2020 models this wire usually connects directly to the battery.



In this photo the red arrow indicated the positive terminal post for the Yetti's 12-volt system, this connects directly to the positive terminal on the battery.

The yellow arrow indicates the existing charge in tow wire that was in the house. It will need to be removed from the positive battery lug and connected to the 30 Amp circuit breaker shown by the green arrow. The red 10-gauge lead wire from the circuit breaker will connect to the positive battery terminal as shown by the red arrow.

In houses that do not utilize the terminal posts on the floor, the charge in tow wire is connected directly to the positive battery terminal. The circuit breaker in this situation will be installed the same with the red 10-gauge lead coming from the breaker and going directly to the positive battery terminal.

You can verify which wire is the charge in tow circuit by disconnecting circuits until the yellow "charge" indicator light on the break away brake box goes out.